FINDING

Inadequate ability to outreach to undocumented students and protect student data

RECOMMENDATION

Improve identification, student data protection, and outreach

Reduce equity gaps in undocumented student enrollment by building pathways that increase service awareness and reduce fear.

FINDING

Insufficient institutional support/campus-wide trainings

RECOMMENDATION

Increase staff training and support

Ensure all CCC personnel are adequately trained to build institutional practices that promote compliance with California state laws and educational codes.

FINDING

Need for dedicated stakeholders, staff, and space at each campus

RECOMMENDATION

Formalize support for dedicated stakeholders, staff, and space at each campus

Expand and formalize campuswide support and retention of undocumented students through the creation of a task force, a dedicated position, and measurable benchmarks.

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FINDING

Need for better access to financial support

RECOMMENDATION

Improve access to financial support for all undocumented students

Increase undocumented students' ability to receive all financial aid and scholarships for which they are eligible.

FINDING

Need for increased student engagement and direct services to increase student retention

RECOMMENDATION

Expand strategies to promote student retention

Promote undocumented student certificate or degree completion through increased opportunities for student leadership, as well as access to credible legal and mental health services.

FINDING

Need for definitive guidance from the CCCCO

RECOMMENDATION

Ensure CCCCO's statewide guidance and policy support

Provide systemic oversight regarding equitable implementation of state laws, alignment with CCCCO initiatives, and sustained advocacy to improve all campus climates for undocumented students.